

Frequently Asked Questions

What are the bumps on the grip? Will they feel uncomfortable in my hand? The special hyper-grip bumps on the handle are soft and will not cause discomfort. They are a unique feature found in our batons which provides a powerful grip even when your hands are sweaty or wet.

What does the grip feel like? The specially designed hyper-grip compound rubber grip provides you with a firm yet comfortable feel to the hand. The grip is not spongy and will not soak in moisture. Because it is not made of foam, you will not get that wet, tacky feeling.

How will you send the baton? We use registered, insured mail. You will have to sign for your baton at the post office.

What happens if I don't like the baton when I receive it? Simply return the baton in mint condition (that means the box, the baton and the pouch are in the same condition as you received them) within 7 days of the day of receipt and we will refund the price of baton.

What does the warranty cover? We guarantee that the baton is delivered to you free of any faults of defects in manufacture. Each baton is inspected and tested before delivery. You will find the initials of the inspector on the box. Safecity will replace or repair a baton if you find a defect of manufacture. Warranty does not cover wear and tear, parts such as the retention clip, or damages as a result of use or misuse of the baton. Just like you would not expect your car manufacturer to replace your car after an accident, or your car tyres and battery every 12 months.

What is Safecity's "Defender Warranty"? If you are involved in a defensive incident where your Safecity expandable baton helps you avoid injuries and you are willing to allow us to publish the event, we will replace your baton with a new one at a special discount price. Contact Safecity and we will send you a special release form, send the completed form with your old baton and payment and we will send your new baton by return mail.

My friend was taught that the best way to collapse an expandable is by tapping it on the side to loosen the joints. This is not recommended and will void your warranty. This method will damage the tapered joints of any expandable baton. The correct method is shown in your instruction manual. Copies of the manual can also be downloaded from our web site.

When will I receive the baton? When you order from us you should allow 7 to 14 days delivery. We always try to process orders within 24 hours. However, we cannot guarantee the delivery time. Your credit card will not be charged until the order has been sent. However, we will request for an authorization for payment on your credit card. This does not actually charge your credit card but guarantees payment when we send the baton.

Do I need a licence to buy a baton? Expandable batons are weapons that can be concealed. Safecity will only retail batons to law enforcement, security and authorised persons. Before we can ship the baton to you, we will require a copy of your security licence or letter of authorization from a Government agency. In Australia, expandable batons are prohibited weapons in most states. In NSW we will require a copy of your Class 1A licence or Commissioner's Permit. In the ACT only employers of security guards may purchase batons.

Do I need training? Yes. We strongly recommend that you undertake a police approved training course with an authorised instructor. This may also be a requirement for licensing in your State. Your Certificate should show the words "Approved by the (state relevant) Police Commissioner" Safecity conducts police approved nationally recognised baton instructor training.

How do I store the expandable baton? You should treat your expandable baton as you would a firearm. In NSW it is a requirement that expandable batons be stored in the same way you would store a Class A rifle (rim fire). This means you should store the baton in a lock able metal container (or heavy wooden chest), preferably bolted to the floor, too heavy to be moved or in a locked room.

I've never heard of this baton before. This is an entirely new product – released in Australia for the first time.

Expandable Baton (all models) \$120!

Free Safecity Security Notebook with every sale!

Complete this order form, detach it, and send it to Safecity with your payment. Orders are processed within 24 hours of receipt.

Title _____ Gender 9 Male 9 Female

Date of birth _____

Full Name _____

Occupation (Describe, e.g.: police officer)

Current Security Licence _____

or Police Identity number _____

Safecity Dealer ID (if applicable) _____

E-mail address _____

How did you find out about our expandable baton?

Prices are in Australian Dollars & include GST
(A\$120 is approximately US\$60)

Freight Costs (Registered Air Mail, Insured)

Australian Orders: 1-2 batons \$11. Add \$2 per additional baton. 15+ – call for a quote.

International Orders: 1-2 batons \$16. Add \$3 per additional baton.

Quantity	Model	Cost
_____ @ \$120	SAF21B 21" Black	\$ _____
_____ @ \$120	SAF21C 21" Nickel	\$ _____
_____ @ \$120	SAF16B 16" Black	\$ _____
_____ @ \$120	SAF16C 16" Nickel	\$ _____
_____ @ \$39.60	Safecity Pouch Leather	\$ _____
	Freight (see other side)	\$ _____
	Total	\$ _____

Expandable Baton \$120!

BILLING

Direct Deposit
 Money Order
 Cheque
 MasterCard
 BankCard
 Visa

Cardholder name _____
Card number _____
Expiration date _____ Signature _____
Card Verification # (printed with signature-back) _____

SHIPPING

Name _____
Phone (_____) _____
Street address _____
Address (cont.) _____
City _____
State/Province _____ Zip/Post code _____
Country _____

Features

- p** Expandable baton: precision tooling, ensures smooth locking and collapsing
- p** Expandable baton: solid mould retaining clip for reliable trouble-free performance
- p** Expandable baton: all in one fixed tip for strength and durability
- p** Baton pouch: Tough standard tactical nylon pouch provided. (Police style and leather pouches are also available for sale)
- p** Baton should be worn collapsed in its specially designed pouch. This is the recommended method of carry.
- p** A retaining ring is also provided in case you wish to wear the baton expanded for rare tactical reasons.
- p** Expanded or collapsed your Safecity baton is with you--a formidable ally!

Special Note:

Batons carry guidelines: Irrespectively of where you live, be sure to undergo a certified and police approved baton training program. If an injured offender can prove in a court of law that you were not properly trained in the use of batons, you will be faced with a devastating financial and psychological outcome.

Available in these popular sizes:

Model	Description	Closed	Open	Wt.
SAF21B	Black 3 piece 52cm	21 cm (8.27")	52 cm (21")	450 gm
SAF21N	Nickel 3 piece 52cm	21 cm (8.27")	52 cm (21")	500 gm
SAF16B	Black 3 piece 40cm	17 cm (6.69")	40 cm (16")	340 gm
SAF16N	Nickel 3 piece 40cm	17 cm (6.69")	40 cm (16")	350 gm

Safecity Services Pty. Ltd ABN 11 055 464 581
Master Licence #403546788
Prohibited Weapons Dealer Licence
#404413258

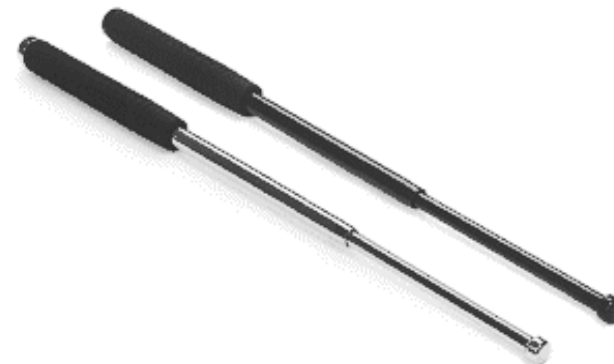
P.O. Box 177 Oberon NSW 2787 AUSTRALIA
Phone 02-63355216 Fax 02-63355229
E-Mail: sales@safecity.com.au
Web: www.safecity.com.au/expandable.htm

Safecity

Expandable Batons



A New Safecity Product!
Quality Engineering to Military, Law
Enforcement and Security Standards



© Safecity 2001